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Technical Support

Customer Service

Customer satisfaction is the top priority at AAS. Our skilled, experienced Account Management teams are dedicated to providing highly responsive service through all phases of our client's programs.

These teams are computer-linked to each of our manufacturing facilities to provide "on-line" updates on the status of customer orders. Furthermore, AAS's EDI capabilities allow electronic interchange to efficiently process customer orders.

Contact Information

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⚠ TRANSMITTER MODULE FCC ID:KQL-RM024 IC:2268C-RM024
WARNING! This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.
⚠ WARNING! This equipment has been approved for mobile applications where equipment should be used at distances greater than 20cm from the human body (with the exception of hands, wrists, feet and ankles). Operation at distances less than 20cm is strictly prohibited. Excessive RF exposure should be avoided.

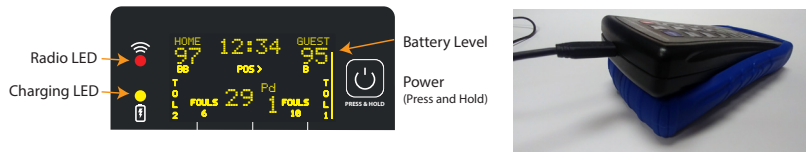
ALL AMERICAN SCOREBOARDS™



Handheld Radio Basketball Remote

Charging

Use the supplied USB-C cable and adapter to charge the remote. To access the charging port, either remove protective rubber casing or slide lower partially out from case to expose the port on the bottom of the remote.



Setup

1. Power up scoreboard(s).
2. Power up remote console by pressing the Power Button.
3. Setup / Resume / New Game

Using the 3 hot keys under the display, select:

Setup (Left Hotkey)

Use Left and Right Hotkeys to arrow up or down, and Center hotkey to select.

Sport Settings

Configure console to change default values such as number of Periods or Innings, Max Number of Fouls, Shot Clock Timer Reset times, Default (starting) Game Time, etc.

Select Scoreboard

Scoreboard will display an ID number in the Guest Score and/or the Timer. Enter this value in the console, followed by ENTER. If connecting to more than 1 board, enter another number, followed by another ENTER. When finished, press the center hotkey (DONE).

Show RF Levels

Scoreboard will show a value from 0 to 99 which represents the strength of signal from the handheld console.

SYSTEM CONFIGURATION

Contact support before changing these values.

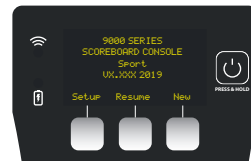
Exit Setup by pressing CLEAR. The console will ask to "Set as new defaults?" Answering "YES" will store these values in the handheld console.

Resume (Center Hotkey)

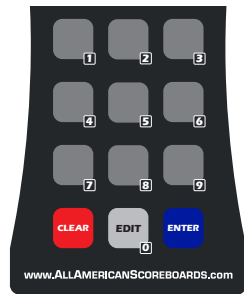
Loads all the values including scores, period, etc. from the previous game.

New (Right Hotkey)

Starts a new game with the previous setup, including chosen scoreboards and default values.



Power-up Screen
(Hotkeys Below Display)



Keypad (Numbers on Lower
Right Corner of Key)

Gameplay

Scoring

Add 2 or 1 to the home or guest score by pressing the +2 or +1 key.

Manually Editing Score

Score can be edited manually to either team at any time by pressing the Edit key, followed by +1 or +2 of either Home or Guest (or by selecting value to change with the hot keys), keying in a new value, then ENTER. Scores can be edited up to 199.

Game Time

Pressing Start/Stop will alter the state of the clock. Edit the timer by pressing EDIT, START/STOP (or scroll to Game Time, Select), new value, ENTER.

Reset Game Time by pressing RESET TIME (Center Hot Key).

To display Time of Day when console is disconnected, set Time of Day in Settings before gameplay.

Shot Clock

Shot clock will run when main timer is running.

Resetting Play Clock Press either resets (above either +2 keys) to reset the timer to the defaults set in Sport Settings. Reset 1 = 35, Reset 2 = 15. Edit the timer by pressing EDIT, START/STOP (PLAY) (or scroll to Play Clock, Select), new value, ENTER.

Time Outs Left

Time Outs Left are displayed on the console display on the lower corners. When either the Home or Guest TOL key is pressed, the time outs will decrease by 1. Edit the TOL by pressing EDIT, TOL, new value, ENTER. Up to 9 TOL can be entered.

Bonus

Press BONUS (Home or Guest) to display bonus on the scoreboard (one indicator on scoreboard, B on console under score), press again to display double bonus (Two indicators on scoreboard, BB on console under score).

Period

Periods can be incremented by pressing the PERIOD button. Periods will increment from 1 to 2 to 3 to 4 and back to 0 (Overtime). The maximum number is configurable in setup.

Fouls

Team fouls are incremented by pressing HOME or GUEST FOULS +1. Team fouls do not control the Bonus indicators. If scoreboard also shows individual fouls, the option to link a foul to a player number is done so in setup. If enabled, press HOME or GUEST FOULS +1, the console will prompt for a number, key in the player number followed by ENTER. Edit the Team Fouls by pressing EDIT, HOME or GUEST FOULS +1, new value, ENTER.

Possession

The game will begin without either team having possession. Press the POSS key to change possession to the Home or Guest.

Horn

The horn will blow at the end of the period or when the HORN key is pressed.